

June 10, 2003

TO: NITC Commissioners

FROM: Rick Becker

SUBJECT: **E-Government Update**

This is an update on recent, and planned, e-government activities at the enterprise level of state government.

1. E-GOVERNMENT STRATEGIC PLAN

The State Government Council adopted a revised *E-Government Strategic Plan for Nebraska State Government* in March 2003. The E-Government Strategic Plan has three purposes. First, the plan is intended to achieve the vision and goals of the NITC pertaining to e-government. Second, it strives to communicate those goals, related activities, and opportunities to policy makers. Third, it serves as a guide to state agencies as they plan and implement e-government solutions. The plan identified 26 specific actions and recommendations.
(http://www.nitc.state.ne.us/sgc/documents/egovstrategy_20030313.pdf)

2. WEB PORTALS

A. State Portal (www.Nebraska.gov)

- Minor revisions were made to accommodate the addition of new sub-portals for Education, Citizens, and State Employees.
- Other changes and improvements are being made with an anticipated rollout in June or July.

B. Business Portal (www.Nebraska.gov/business)

- Recent Activities
 - A searchable database of agency Rules and Regulations was created.
 - A Rules and Regulations tracking system is in final testing.
- Enhancements planned over the next 12 months:
 - Reviewing business forms inventory to identify high volume forms for automation.
 - Coordinating efforts on improvements with Nebraska Business Development Center, Department of Economic Development, and Secretary of State.
 - Plan to seek additional input from economic development professionals.
 - Will work with agencies involved in business registration regarding an online business registration system.
 - Will work with State Patrol to determine strategy and timeline regarding access to criminal history information.

C. Education Portal (www.Nebraska.gov/education)

- New portal for education was operational in January 2003.
- Enhancements planned over the next 12 months:
 - Searchable IT training calendar
 - Single Web-based higher education admission form
 - Searchable database of course offerings and programs from higher education institutions

D. Citizen Portal (www.Nebraska.gov/citizen)

- New portal for citizens was operational in May 2003.
- Enhancements planned over the next 12 months:
 - Legislative bill tracking system
 - E-mail push technology
 - Work with Accountability and Disclosure Commission regarding campaign finance information available on the Web
 - Enhancements to voter and election information
 - Provide a central registration point for e-mail news and distribution lists maintained by state agencies

E. State Employee Portal (www.Nebraska.gov/employee)

- New portal for state employees was operational in May 2003.

3. FORMS AUTOMATION

A. Online Licensing

- Using a grant from the State Records Board, Nebraska@ Online (NOL) has automated five professional license renewals, which can now be completed on-line: Dentists; Dental Hygienists; Pharmacies; Medical Nutrition Therapists (June); and Physical Therapists (July).
- In addition to other licensing activities, NOL plans to automate another 10 professional licenses over the next year using SRB grant funds.

B. Online Forms

- Since July 2002, NOL has automated 217 form pages for four agencies. All but three are editable PDF documents which can be filled out online, printed, and mailed. Data from the other three can be transmitted electronically. This work is being done at no cost to the agencies through a grant from the State Records Board.
- NOL is reviewing the database of business related forms to ensure that the highest volume state forms are available online.

4. INFRASTRUCTURE

A. Payment Portal

- Some online transactions with state government require users to pay fees or other costs. A payment portal has been developed to process these payments by either credit card or electronic check. Any agency application that requires users to make a payment will be able to link to the payment portal, eliminating the need to recreate this functionality.

B. Search Engine

- A new search engine was added to the State Portal which provides improved search results.

5. OTHER

A. RFP for management services for the Nebrask@ Online Network

The Nebraska State Records Board has issued an RFP seeking a "contractor to operate and manage the Nebrask@ Online Network, the State's information and communication system created to provide equal electronic access to public information for the citizens, businesses and state, county, local governments across Nebraska."

Proposal opening will occur on July 17, 2003, and the contract award is scheduled for September 8, 2003.

The contract resulting from the RFP will be issued for a period of three years beginning February 1, 2004, with renewal options for three additional years.